

October 17, 2019

VIA PRIORITY MAIL

Gwen Pinson, Executive Director
Kentucky Public Service Commission
PO Box 615
211 Sower Blvd
Frankfort, KY 40602

RECEIVED

OCT 24 2019

PUBLIC SERVICE
COMMISSION

RE: CallCatchers, Inc. d/b/a FreedomVoice Systems – Notice to Relinquish Interexchange Carrier Service in the State of Kentucky (Utility ID No. 5179840)

Dear Ms. Pinson,

On behalf of CallCatchers, Inc. d/b/a FreedomVoice Systems ("FreedomVoice" or "the Company"), undersigned counsel hereby submits the Company's request to voluntarily relinquish its registration to provide Interexchange Carrier Services in the State of Kentucky, made active on June 27, 2016.


FreedomVoice currently has no customers in Kentucky being served pursuant to its Interexchange registration. The Company asserts, therefore, that there are no customers whose service would be impacted by this cancellation. Further, the Company is not currently marketing or holding its services out to new customers. Therefore, the Company respectfully requests such cancellation be effective upon filing of this letter.

To the best of its knowledge, the Company is current on all reporting and fee remittance obligations.

Please acknowledge receipt of this filing by date-stamping the extra copy of this letter and returning it in the self-addressed, stamped envelope provided.

Any questions you may have regarding this filing should be directed to my attention at (703) 714-1313 or by email to jsm@commlawgroup.com. Thank you for your assistance in this matter.

Respectfully submitted,



Jonathan S. Marashlian
Counsel for FreedomVoice

RECEIVED

10/24/2019

PUBLIC SERVICE
COMMISSION
OF KENTUCKY

**Before the
PUBLIC SERVICE COMMISSION OF KENTUCKY**

In the Matter of Notification of Intention of)
CallCatchers Inc.) Docket No. _____
d/b/a FreedomVoice Systems)
to Provide Interexchange Carrier Service)
in the State of Kentucky)

**NOTICE OF INTENTION TO PROVIDE
INTEREXCHANGE CARRIER SERVICE**

CallCatchers Inc. d/b/a FreedomVoice Systems (“FreedomVoice,” or the “Company”), pursuant to the rules and regulations of the Public Service Commission of Kentucky (“Commission”), hereby notifies the Commission of its intention to provide resold interexchange telecommunications services in the Commonwealth of Kentucky. In support of its notification, FreedomVoice provides the following:

1. Name and Address of the Company:

CallCatchers Inc. d/b/a FreedomVoice Systems
169 Saxony Road, Suite 212
Encinitas, CA 92024
Tel: (800) 477-1477
Fax: (888) 475-3433
Email: compliance@FreedomVoice.com
Website: www.FreedomVoice.com

2. Articles of Incorporation or Partnership Agreement:

FreedomVoice is a Delaware corporation. A copy of the Company’s Certificate of Incorporation is attached hereto as **Exhibit A**.



3. Name, street address, telephone number, and fax number of the responsible contact person for customer complaints and regulatory issues:

a) Customer Complaints:

Cedar Coleman, Director of Customer Care
169 Saxony Road, Suite 206
Encinitas, CA 92024
Tel: (800) 477-1477 x 807
Fax: (800) 477-1477
Email cedar.coleman@freedomvoice.com

Customers with complaints or inquiries may also contact FreedomVoice's Customer Care

Team as follows:

Customer Care Team
169 Saxony Road, Suite 206
Encinitas, CA 92024
Tel: (800) 477-1477 x 2
Fax: (800) 477-1477
Email: customercare@freedomvoice.com

b) Regulatory Issues:

Gino Capozzi, Tax and Regulatory Compliance Manager
169 Saxony Road, Suite 214
Encinitas, CA 92024
Tel: (800) 477-1477 x 816
Fax: (800) 477-1477
Email: Compliance@freedomvoice.com

4. A Notarized statement by an officer of the utility that the utility has not provided or collected for intrastate service in Kentucky prior to filing the notice of intent, or alternatively, a notarized statement by an officer that the utility has provided intrastate service and that it will refund or credit customer accounts for all monies collected for intrastate service:

Please see Exhibit B attached hereto.



5. **A statement that the utility does not seek to provide operator assisted services to traffic aggregators as defined in Administrative Case No. 330, or alternatively, that the utility does seek to provide operator assisted service to traffic aggregators but that in so doing it is complying with the Commission's mandates in Administrative Case No. 330.**

FreedomVoice does not intend to provide operator assisted services to traffic aggregators as defined in Administrative Case No. 330.

6. **The Company's proposed tariffs are attached as exhibits. Or in the alternative, if the Company is not providing tariffs, indicate the website address of the Company's price schedule and the manner in which it intends to inform customers of applicable service arrangements.**

FreedomVoice will provide its price schedule and information regarding the manner in which it intends to inform customers of its applicable service arrangements via its website:

www.freedomvoice.com.

CONCLUSION

WHEREFORE, CallCatchers Inc. d/b/a FreedomVoice Systems respectfully requests that the Public Service Commission of the Commonwealth of Kentucky accept the foregoing notification of intention to provide resold interexchange telecommunications service in the Commonwealth of Kentucky in accordance with the applicable laws and regulations currently in effect, or hereinafter enacted.

Dated this 23rd day of June, 2016.

Respectfully submitted,

Eric Thomas, President
CallCatchers Inc. d/b/a FreedomVoice Systems



Table of Exhibits

Exhibit A

Corporate Documents

Exhibit B

Officer's Statement



Exhibit A

Corporate Documents



CERTIFICATE OF INCORPORATION
OF

CallCatchers Inc.
A CLOSE CORPORATION

FIRST: The name of this corporation is CallCatchers Inc.

SECOND: Its registered office in the State of Delaware is to be located at Three Christina Centre, 201 N. Walnut St., Wilmington, DE 19801, County of New Castle. The registered agent in charge thereof is The Company Corporation, address "same as above".

THIRD: The nature of the business and the objects and purposes proposed to be transacted, promoted and carried on, are to engage in any lawful act or activity for which corporations may be organized under the General Corporation Law of Delaware.

FOURTH: The amount of total authorized shares of stock of this corporation is 1,500 shares of NO par value.

FIFTH: The name and mailing address of the incorporator is:
Regina Cephas, Three Christina Centre, 201 N. Walnut St., Wilmington DE 19801

SIXTH: All of the corporation's issued stock, exclusive of treasury shares, shall be held of record by not more than thirty (30) persons.

SEVENTH: All of the issued stock of all classes shall be subject to one or more of the restrictions on transfer permitted by Section 202 of the General Corporation Law.

EIGHTH: The corporation shall make no offering of any of its stock of any class which would constitute a "public offering" within the meaning of the United States Securities Act of 1933 as it may be amended from time to time.

NINTH: Directors of the corporation shall not be liable to either the corporation or its stockholders for monetary damages for a breach of fiduciary duties unless the breach involves: (1) a director's duty of loyalty to the corporation or its stockholders; (2) acts or omissions not in good faith or which involve intentional misconduct or a knowing violation of law; (3) liability for unlawful payments of dividends or unlawful stock purchases or redemption by the corporation; or (4) a transaction from which the director derived an improper personal benefit.

I, THE UNDERSIGNED, for the purpose of forming a corporation under the laws of the State of Delaware, do make, file and record this Certificate and do certify that the facts herein are true, and I have accordingly hereunto set my hand.

DATED: DECEMBER 28, 1995

Regina Cephas



State of Delaware
Office of the Secretary of State

PAGE 1

I, EDWARD J. FREEL, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "CALLCATCHERS INC.", FILED IN THIS OFFICE ON THE THIRD DAY OF FEBRUARY, A.D. 2000, AT 9 O'CLOCK A.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.



2575702 8100

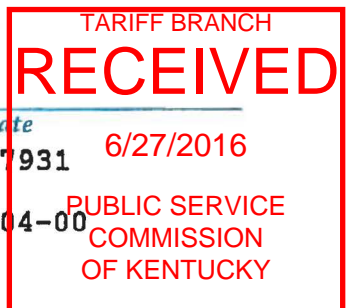
001056105

Handwritten signature of Edward J. Freel in blue ink.

Edward J. Freel, Secretary of State

AUTHENTICATION:

DATE:



0237931

02-04-00

CERTIFICATE OF AMENDMENT
OF
CERTIFICATE OF INCORPORATION
OF
CALLCATCHERS INC.

CALLCATCHERS INC. , a corporation organized and existing under and by virtue of the General Corporation Law of the State of Delaware, DOES HEREBY CERTIFY:

FIRST: That the Board of Directors of said corporation at a meeting duly convened and held, adopted the following resolution:

RESOLVED that the Board of Directors hereby declares it advisable and in the best interest of the Company that Article Fourth of the Certificate of Incorporation be amended to read as follows:

FOURTH: The total number of shares of stock which this corporation is authorized to issue is:

ONE THOUSAND FIVE HUNDRED AND TWENTY FIVE (1525) SHARES WITHOUT PAR VALUE

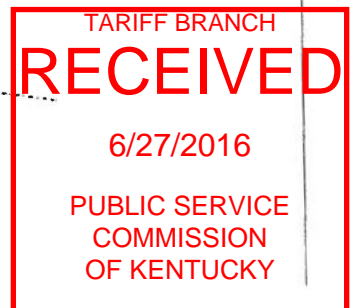
SECOND: That the said amendment has been consented to and authorized by the holders of a majority of the issued and outstanding stock entitled to vote by written consent given in accordance with the provisions of Section 228 of the General Corporation Law of the State of Delaware.

THIRD: That the aforesaid amendment was duly adopted in accordance with the applicable provisions of Sections 242 and 228 of the General Corporation Law of the State of Delaware.

IN WITNESS WHEREOF, said corporation has caused this Certificate to be signed by
this 27th day of January A.D. 2000.



Authorized Officer
ERIC THOMAS



Delaware

PAGE 1

The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "CALLCATCHERS INC.", FILED IN THIS OFFICE ON THE TWENTIETH DAY OF FEBRUARY, A.D. 2002, AT 9 O'CLOCK A.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.



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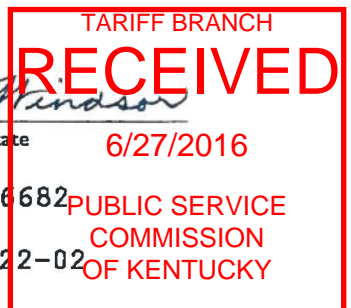
020113676

Harriet Smith Windsor

Harriet Smith Windsor, Secretary of State

AUTHENTICATION: 1626682

DATE: 02-22-02



STATE of DELAWARE
CERTIFICATE of AMENDMENT of
CERTIFICATE of INCORPORATION

- **First:** That at a meeting of the Board of Directors of _____
CALLCATCHERS INC.


resolutions were duly adopted setting forth a proposed amendment of the Certificate of Incorporation of said corporation, declaring said amendment to be advisable and calling a meeting of the stockholders of said corporation for consideration thereof.

The resolution setting forth the proposed amendment is as follows:

Resolved, that the Certificate of Incorporation of this corporation be amended by changing the Article thereof numbered “ 4 ” so that, as amended, said Article shall be and read as follows:

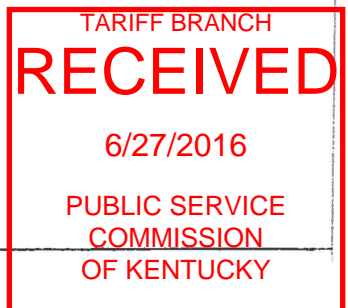
“ THE CORPORATION SHALL BE AUTHORIZED TO ISSUE UP TO
ONE MILLION TWO HUNDRED TWENTY THOUSAND SHARES OF COMMON
STOCK WITH A PAR VALUE OF \$0.10 AMOUNTING TO \$122,000.00. ”

- **Second:** That thereafter, pursuant to resolution of its Board of Directors, a special meeting of the stockholders of said corporation was duly called and held, upon notice in accordance with Section 222 of the General Corporation Law of the State of Delaware at which meeting the necessary number of shares as required by statute were voted in favor of the amendment.
- **Third:** That said amendment was duly adopted in accordance with the provisions of Section 242 of the General Corporation Law of the State of Delaware.
- **Fourth:** That the capital of said corporation shall not be reduced under or by reason of said amendment.

BY: 
(Authorized Officer)

NAME: Eric Thomas
(Type or Print)

STATE OF DELAWARE
SECRETARY OF STATE
DIVISION OF CORPORATIONS
FILED 09:00 AM 02/20/2002
020113676 - 2575702



STATE of DELAWARE
CERTIFICATE of AMENDMENT of
CERTIFICATE of INCORPORATION

- **First:** That at a meeting of the Board of Directors of _____
CALLCATCHERS INC.

resolutions were duly adopted setting forth a proposed amendment of the Certificate of Incorporation of said corporation, declaring said amendment to be advisable and calling a meeting of the stockholders of said corporation for consideration thereof.

The resolution setting forth the proposed amendment is as follows:

Resolved, that the Certificate of Incorporation of this corporation be amended by changing the Article thereof numbered “ _____ ” so that, as amended, said Article shall be and read as follows:

“ THE CORPORATION SHALL BE AUTHORIZED TO ISSUE UP TO
ONE MILLION TWO HUNDRED TWENTY THOUSAND SHARES OF COMMON
STOCK WITH A PAR VALUE OF \$0.10 AMOUNTING TO \$122,000.00. ”

- **Second:** That thereafter, pursuant to resolution of its Board of Directors, a special meeting of the stockholders of said corporation was duly called and held, upon notice in accordance with Section 222 of the General Corporation Law of the State of Delaware at which meeting the necessary number of shares as required by statute were voted in favor of the amendment.
- **Third:** That said amendment was duly adopted in accordance with the provisions of Section 242 of the General Corporation Law of the State of Delaware.
- **Fourth:** That the capital of said corporation shall not be reduced under or by reason of said amendment.

BY: _____

(Authorized Officer)

NAME: Eric Thomas

(Type or Print)



Exhibit B

Officer's Statement



**Before the
PUBLIC SERVICE COMMISSION OF KENTUCKY**

In the Matter of Notification of Intention of)
CallCatchers Inc.) Docket No. _____
d/b/a FreedomVoice Systems)
)
to Provide Competitive Local Exchange)
Carrier Service in the State of Kentucky)

OFFICER'S STATEMENT

I, **Eric Thomas**, being of lawful age and being first duly sworn, depose and say as follows:

I am the President of CallCatchers Inc. d/b/a FreedomVoice Systems ("FreedomVoice"), and have the authority to make this statement on its behalf.

FreedomVoice's hosted virtual office and interconnected VoIP services do not distinguish between intrastate and interstate service. Specifically, FreedomVoice utilizes a proprietary interactive voice response ("IVR") and unified messaging platform, hosted in its data centers in California and New Jersey. Applicant purchases toll free and direct inward dialing numbers and resells those numbers as part of a virtual office service. Small business customers then use those numbers to access Applicant's integrated suite of additional services and functionality, including auto attendant, call forwarding/distribution, call queuing, call screening, Internet fax/fax back, and enhanced voicemail capabilities such as voice-to-text conversion and email delivery of voicemails.

FreedomVoice invoices customers a monthly subscription fee for its services. This fee provides virtual office customers a bundle of minutes they can use to access the IVR and unified messaging platform. If a customer exceeds its monthly package of minutes, FreedomVoice bills the customer on a per-minute basis for any overage. FreedomVoice does not impose different

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COMMISSION
OF KENTUCKY

usage charges for intrastate versus interstate calls. The usage fee is the same regardless of originating or terminating number.

FreedomVoice's interconnected VoIP customers also pay a monthly subscription fee for the service. These customers are able to place calls to or receive calls from anywhere in the United States or Canada with no additional usage charges. While FreedomVoice allocates its interconnected VoIP revenue as "interstate" or "intrastate" based on the FCC's safe harbor for reporting purposes, FreedomVoice does not invoice or separately track the jurisdiction of customers' calls.

Accordingly, FreedomVoice has not provided or collected for intrastate services in Kentucky.

Further, affiant sayeth naught.



Eric Thomas, President
CallCatchers Inc. d/b/a FreedomVoice Systems


Subscribed and sworn to before me, a Notary Public, on this ___ day of June, 2016.



Notary Public

My Commission expires: 7/18/19

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

 GINO CAPOZZI
Commission No. 2119987
NOTARY PUBLIC - CALIFORNIA
SAN DIEGO COUNTY
Commission Expires July 18, 2019

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COMMISSION
OF KENTUCKY

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ADD
Trey Grayson, Secretary of State
Received and Filed:
12/21/2009 2:13 PM
Fee Receipt: \$90.00



COMMONWEALTH OF KENTUCKY
TREY GRAYSON, SECRETARY OF STATE

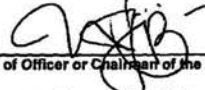
Division of Corporations
Business Filings
PO Box 718
Frankfort, KY 40602
(502) 564-3490
www.sos.ky.gov

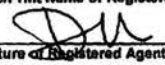
Certificate of Authority for FCO
Profit/Nonprofit/Professional Service Corporation
(Foreign Business Corporation)

Pursuant to the provisions of KRS Chapter 271B, 273 or 274, the undersigned hereby applies for authority to transact business in Kentucky on behalf of the corporation named below and, for that purpose, submits the following statements:

- The corporation is: profit corporation (KRS 271B), nonprofit corporation (KRS 273), professional service corporation (KRS 274).
- The name of the corporation is CallCatchers Inc.
- The name of the corporation to be used in Kentucky is (if applicable):
(Only provide if "real name" is unavailable for use; otherwise, leave blank.)
- The state or country under whose law the corporation is incorporated is Delaware
- The date of incorporation is 12/28/1995 and the period of duration is Perpetual
- The mailing address of the corporation's principal office is
169 Saxony Road, #206 Encinitas CA 92024
Street Address City State Zip Code
- The street address of the corporation's registered office in Kentucky is
101 North Seventh Street Louisville KY 40202
Street Address (No P.O. Box Numbers) City State Zip Code
and the name of the registered agent at that office is Corporate Creations Network Inc.
- The names and business addresses of the corporation's current officers and directors are as follows:

Adam Gould, Director	169 Saxony Road, #206	Encinitas	CA	92024
Name	Street or P.O. Box	City	State	Zip Code
Eric Thomas, President	169 Saxony Road, #206	Encinitas	CA	92024
Name	Street or P.O. Box	City	State	Zip Code
Jim Schumacher, Secretary	169 Saxony Road, #206	Encinitas	CA	92024
Name	Street or P.O. Box	City	State	Zip Code
- If a professional service corporation, all the individual shareholders, not less than one half (1/2) of the directors, and all of the officers other than the secretary and treasurer are licensed in one or more states or territories of the United States or District of Columbia to render a professional service described in the statement of purposes of the corporation.
- A certificate of existence duly authenticated by the Secretary of State accompanies this application.
- This application will be effective upon filing, unless a delayed effective date and/or time is provided. The effective date or the delayed effective date cannot be prior to the date the application is filed. The date and/or time is _____
(Delayed effective date and/or time)


Signature of Officer or Chairman of the Board Printed Name & Title Date
Veronica Paez, Special Secretary 12/17/09

I, Corporate Creations Network Inc., consent to serve as the registered agent on behalf of the corporation.
Type/Print Name of Registered Agent

Signature of Registered Agent Printed Name & Title Date
Diana Urrego, Special Secretary 12/17/09

09/09

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6/27/2016
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COMMISSION
OF KENTUCKY

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